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ABOUT THE COVER



This photo was taken during the “Abot Kamay Para sa Laguna de Bay” program, held in collaboration with LLDA and the Cabuyao LGU, in celebration of World Water Day last March. Capturing the silhouette of a Laguna Water volunteer collecting solid wastes along the lakeshore of Barangay Baclaran, Cabuyao City, this photo symbolizes community collaboration and environmental stewardship. This initiative is one of many under Laguna Water’s environmental programs, highlighting our shared commitment to protecting water sources and caring for the environment together with the community.

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MESSAGE FROM THE GENERAL MANAGER



Dear Valued Stakeholders and Customers,

Your continued trust and support have been instrumental in helping us make a meaningful impact across the province. In this July issue of Daluyan, we highlight our ongoing commitment to community and environmental initiatives, including Pasibol, Lingap Laguna, and various river clean-up efforts. We're also proud to share that Laguna Water has joined the Retail Aggregation Program (RAP)—a pioneering initiative by the Energy Regulatory Commission (ERC) that empowers electricity consumers to choose their suppliers and benefit from more competitive rates.

These milestones reflect our shared journey toward sustainability and service excellence. On behalf of the entire Laguna Water team, thank you for your continued confidence in our work and in our mission to serve with care and integrity.

Maraming salamat po, mga Katubig!

CONSTANTINE O. UY
General Manager



SUSTAINABILITY IN ACTION

Laguna Water Strengthens Greening Efforts Through Pasibol and Arbor Day Activities

Laguna Water continues to support environmental sustainability through its official greening program, Pasibol: Puno ng Pag-asa.

The company recently conducted the Seedling Potting and Weeding Activity at the DENR's Modernized and Mechanized Forest Nursery located at the UPLB Campus. Led by Forester Gilberto Lawas, employee volunteers engaged in weeding, seed sowing, and tree planting, contributing to the goals of DENR 4A CALABARZON and Project Greenshade. These efforts aim to promote climate resilience, restore biodiversity through native species, and encourage community involvement in environmental stewardship.

Meanwhile, in celebration of Philippine Arbor Day, a total of 500 native seedlings were planted by employee-volunteers, together with the participants from Pagsanjan Water District (PagWad), the Pagsanjan Municipal Environment and Natural Resources Office (MENRO), and Barangay Anibong in Pagsanjan, Laguna.



Every seed we plant is a step toward a greener future. Through Pasibol, we're not just growing trees – we're nurturing hope, protecting watersheds, and building resilient communities,

said Mr. Kenneth Kim Villanueva,
Laguna Water Expansion Operations Head.



Laguna Water extends its gratitude to the Boy Scouts of the Philippines, who provided the planting site at Camp Scouter Jaime B. Ching, and to the Laguna Lake Development Authority (LLDA), which supplied the seedlings.

“Pasibol,” the tree nurturing and reforestation program initiated by Manila Water, involves employees from both the East Zone

and Non-East Zone business units and external stakeholders. Since its launch in 2017, the program has successfully planted over 6,000 trees, reinforcing Laguna Water’s commitment to protecting watersheds, enhancing biodiversity, and building greener communities.



Laguna Water Strengthens Commitment to Laguna de Bay Conservation



Laguna Water reaffirms its commitment to preserving Laguna Lake's pristine beauty through dedicated lake and river cleanup efforts.

In continued support of the Abot-Kamay Para sa Laguna de Bay: Mission in Action – Solid Waste Recovery initiative led by the Laguna Lake Development Authority (LLDA), Laguna Water once again took part in a community clean-up drive held in Brgy. Bayog, Los Baños Laguna and Brgy. Baclaran, Cabuyao City.

As a culminating activity for the Zero Waste Month celebration last January, Laguna Water joined the clean-up event held in Los Baños. The event drew strong support from various organizations, led by the local government of Los Baños, the Municipal Environment and Natural Resources Office (MENRO), and the Laguna Aquatech (formerly Laguna Aquatech Resources Corporation - LARC).

In addition, marking the program's first anniversary, Laguna Water employees actively participated in the clean-up of Laguna Lake, focusing on the collection of plastic waste for recycling.

Demonstrating its commitment to both environmental sustainability and community welfare, the company also provided drinking water, a water tanker, and a handwashing station for all volunteers present. Over 4.9 metric tons of garbage were collected from both clean-up events.

Meanwhile, taking the partnership a step further, last June, LLDA and Laguna Water sealed their shared commitment to the lake's preservation through the signing of a Memorandum of Understanding, marking a new chapter in collaborative efforts to protect one of the region's most vital water resources.

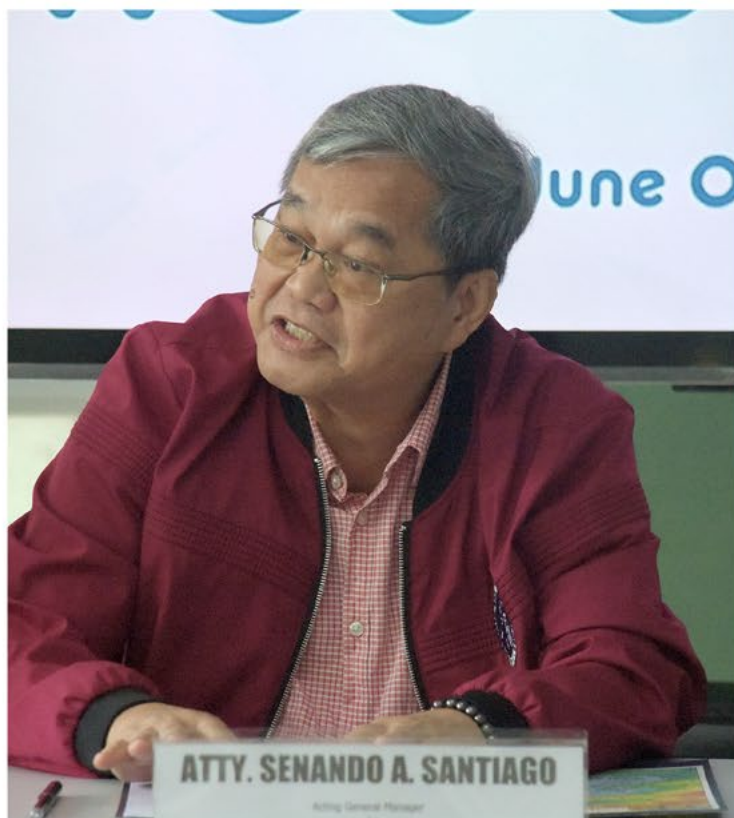




By formalizing this partnership, we're reinforcing our shared responsibility to protect Laguna de Bay. This memorandum of understanding is more than just a document— it's a symbol of our united commitment to sustainability and a call to action for communities to be part of preserving this vital ecosystem for future generations

said Atty. Senando Santiago,
LLDA Acting General Manager.

Overall, the success of this cleanup drive results from unity and collaboration across different sectors of society, all with a common goal of caring for the environment.



Laguna Water Supports Environmental Advocacy Through SILAKBO 2025



Laguna Water proudly participated as the hydration partner in the 16th SILAKBO (Sikad, Lakad, Takbo) event organized by the Save Silang-Santa Rosa River (S3R2) Foundation, Inc., joining over 2,500 runners and cyclists in a fun-filled activity for a cause.

The event, held to raise awareness and support for local environmental programs, brought together individuals and organizations committed to protecting the Silang–Santa Rosa River watershed. Laguna Water employees joined the run and ride, reinforcing the company’s dedication to sustainability and community engagement.

Through its continued support of events like SILAKBO, Laguna Water strengthens its role as a partner in environmental stewardship and community development. SILAKBO is one of the key initiatives of the S3R2 Foundation, a non-profit organization focused on watershed protection. Its programs include tree planting and nurturing, as well as information and education campaigns aimed at promoting environmental awareness among the public.





IN FOCUS

Laguna Water Marks 15th Anniversary with Community Gifts Through “Lingap Laguna”

In celebration of its 15th anniversary, Laguna Water showed its commitment to community well-being through the “Lingap Laguna” initiative, a collaborative project with the Provincial Government of Laguna and the Manila Water Foundation.

During a culmination ceremony held on April 23, 2025, at the company’s main office in Nuvali, Santa Rosa City, Laguna Water officially turned over five newly constructed handwashing facilities and ten refrigerated drinking fountains to various public schools and institutions across the province.

This initiative reflects the company’s dedication to promoting hygiene, health, and access to clean drinking water—especially in educational settings. Beneficiaries of the handwashing facilities include Pagsanjan Senior High School, Laguna University and Laguna Sports Complex in Santa Cruz, Labas Elementary School and Jose Zavalla Memorial School in Santa Rosa City. The refrigerated drinking fountains were also distributed to several key locations, further supporting the daily needs of students and community members.

On the other hand, the recipients of the refrigerated drinking fountains are as follows:

- Pagsanjan Integrated National High School
- Unson Integrated National High School (Pagsanjan)
- Casinsin Elementary School (Pakil)
- Kabulusan Integrated National High School (Pakil)
- Gov. F.T. San Luis Integrated High School (Santa Cruz)
- Southville 4 National High School (Santa Rosa City)
- San Francisco Elementary School (Biñan)
- Dela Paz Main Elementary School (Biñan)
- Malaban East Elementary School (Biñan)
- Sto. Tomas Elementary School (Biñan)



The selection of beneficiary institutions for the “Lingap Laguna” initiative was made through close coordination with the Provincial Government of Laguna and local government offices, including the Biñan City Human Settlements and Livelihood Office and the Pagsanjan Municipal Engineering Office. Based on their recommendations, Laguna Water and the Manila Water Foundation conducted thorough technical and social assessments to ensure that the donated facilities would meet the specific needs of each location.

Looking ahead, a second batch of donations is scheduled for turnover later this year, which will include five additional handwashing facilities and five refrigerated drinking fountains. As part of its ongoing advocacy, Laguna Water also plans to roll out a series of learning sessions in partner schools to raise awareness about the importance of clean water and proper sanitation.



Future Engineers Flow Through Lakbayan's Learning Journey



Laguna Water continues to champion education and sustainability through its Lakbayan program—an immersive facility tour designed to deepen understanding of the water management cycle. Recently, students from various courses across the country took part, gaining firsthand insights into the processes behind wastewater treatment.

Among the participants were Sanitary Engineering and Environmental Engineering students from Western Mindanao State University (WMSU) in Zamboanga City, who traveled to Laguna to explore the company's Sewage and Septage Treatment Plant located inside the Laguna Technopark, Biñan City, Laguna. The visit offered the opportunity to witness the treatment process and appreciate the critical role of sanitation and environment engineering in public health and environmental protection.

Also joining the Lakbayan initiative were Chemical Engineering students from the University of Santo Tomas (UST). Their tour focused on the technical aspects of water treatment and the chemical processes involved in ensuring safe and potable water for communities. The tour provided students with a valuable opportunity to connect academic concepts with actual applications, offering a deeper appreciation of how wastewater systems operate.

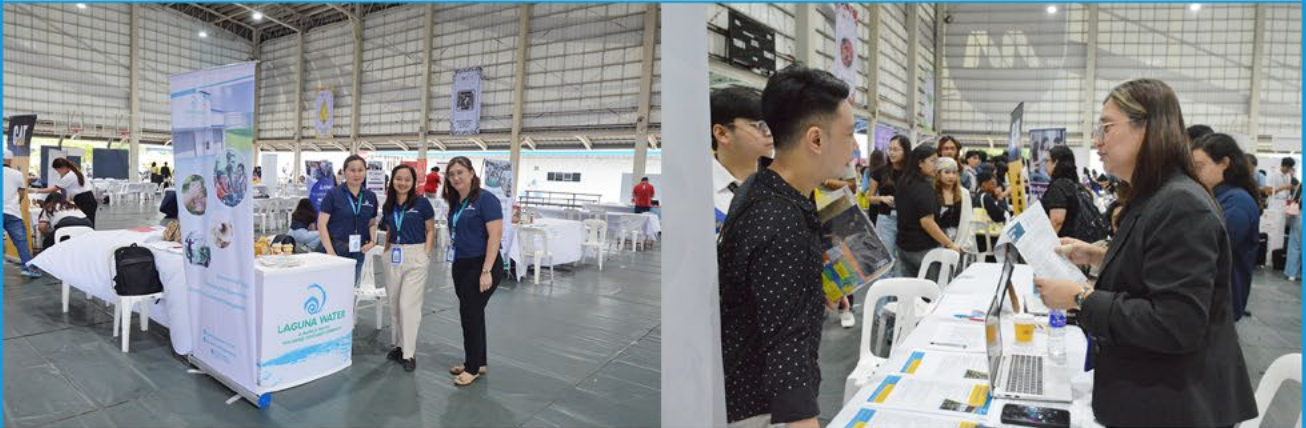
Through guided tours and interactive discussions, students explored how Laguna Water integrates environmental responsibility into its operations, from resource management to wastewater treatment.

Lakbayan is more than just a tour. It's a platform for knowledge exchange, advocacy, and inspiration. By opening its doors to future engineers, Laguna Water empowers the next generation of professionals to think critically about water challenges and contribute to innovative solutions.



LATEST EVENTS IN AND OUT OF LAGUNA WATER

Career Fair at Malayan College Laguna, January 2025



MWPV celebrates 10th year Anniversary-Soil Bagging & Potting Activity, February 2025 at La Mesa Ecopark



LTAI Firefighting Competition, March 2025



Earthquake Drill, March 2025



Linis Eskwela, June 2025



CONGRATULATIONS TO ALL WINNERS OF MANILA WATER RECOGNITION PROGRAM 2025



ENTERPRISE ASSET MANAGEMENT TEAM - CORRECTIVE MAINTENANCE PROCESS
SINAGTALA (BAYANIHAN) - GRAND WINNER



FAYE MENDOZA
HUWARANG MANGGAGAWA - FINALIST



RADON TREATMENT SYSTEM TEAM
LIKHA - FINALIST



ANGELIKA ALVARAN
RAJAH (PERFORMANCE) - FINALIST



ROAD TO 940M AI TEAM
SINAGTALA (BAYANIHAN) - FINALIST

HIGHLIGHTS

Laguna Water and Laguna Aquatech Lead the Way in Power Innovation Outside Metro Manila RETAIL AGGREGATION PROGRAM



Laguna Water and Laguna Aquatech (formerly Laguna Aquatech Resources Corporation - LARC) have made history as the first utilities outside Metro Manila to join the Retail Aggregation Program (RAP)—a groundbreaking initiative by the Energy Regulatory Commission (ERC) that empowers electricity consumers to collectively choose their power suppliers and negotiate more competitive rates.

As non-East Zone operating units of Manila Water in the province of Laguna, both companies have successfully transitioned to RAP, marking a significant milestone in their shared mission to deliver sustainable, cost-efficient, and reliable water services to the communities they serve.

The shift to RAP is expected to generate substantial savings on electricity—one of the largest operational costs in water production. These savings will not only help keep water rates affordable but also allow for greater reinvestment in infrastructure, service improvements, and environmental sustainability programs.



This may be a small and quiet event, but it speaks volumes. It's a declaration to our regulators and stakeholders that we are working tirelessly to improve operations. Power, when managed responsibly, becomes a tool for operational excellence,

said Manila Water President and CEO Jocot De Dios during the ceremonial switch held at Laguna Water's head office in Santa Rosa, Laguna.



He also emphasized that this is just the beginning, and this is about showing the world how partnerships with utilities and power suppliers can place sustainability at the heart of water operations.

Meanwhile, ERC Chairperson and CEO Atty. Monalisa Dimalanta emphasized the significance of the Retail Aggregation Program’s expansion beyond Metro Manila, recognizing the participation of Laguna Water and LARC as a major step toward fostering a more competitive and consumer-oriented power sector. With more entities joining the program, she noted that increased participation strengthens market competition, resulting in better electricity prices and more choices for consumers.

Laguna Water, a joint venture between Manila Water Philippine Ventures and the Provincial Government of Laguna, currently serves several municipalities and real estate developments across the province.

While Laguna Aquatech, a partnership between MWPV and the Laguna Water District, manages water systems in Los Baños, Bay, Calauan, Victoria, and Nagcarlan.

The RAP transition covers 25 Laguna Aquatech facilities with a combined demand of 900 kW, and 67 Laguna Water facilities totaling 4.3 MW. Both companies will now source electricity from PrimeRES Energy, distributed through Meralco.

This pioneering move sets a new benchmark for energy-efficient utility operations, reinforcing Laguna Water and Laguna Aquatech’s commitment to affordability, sustainability, and operational excellence, ensuring a greener, more resilient future for the Lagunenses.



BCT

The New Normal

Arvi Charlize R. Pascual

For the longest time, impacts and losses were viewed as the norm in business. Disasters were considered natural and unavoidable despite being a recurring problem. This universal mindset has caused detrimental effects on our community, the environment, and these organizations' very backbone – the employees.

Employees, being the heart of these consequences, have concurrently raised the discourse on this matter through big townhall meetings and even in quick breaktime chitchats. Despite its organic growth, it is worth noting that the necessary intervention to such backward phenomenon in organizations still requires an overhaul in their current systems and prevalent core values.

With this developing paradigm shift, Laguna Water has solidified its commitment to "Business continuity" just last year by institutionalizing its first version of the Business Continuity Plan. This ensures that the company shall prioritize our roadmap to resiliency through manpower capacity building, procurement of necessary equipment and resources, education campaigns, and continuous testing.

The first half of year 2025 has been filled with trainings, countless alignment meetings, policy revisions and updating, and opportunities for growth. Although our road to resiliency might be paved by specific and actionable items, this journey is definitely a marathon, not a sprint.



Editorial Cartooning

**Pause. Prioritize.
Press for Balance.
Press 4 HELP.**
Your mental wellness matters

Viblikka Faye A. Silverio



FEATURE

Filipino Rain-silence: Finding Light, Love and Laughter Amid the Storm

(*Rainy day rituals in Filipino homes
that turn gray skies into
golden moments*)

Jennica Kyla E. Samson



Now that it's raining in the Philippines, *di ka ba nilalamig?* In this cold and rainy season, what better way to warm our hearts than by staying close to the people we love—sharing bowls of steaming lugaw, laughing over stories we've heard a hundred times, cozying up under warm blankets with a good book, or even dancing in the rain? Whether you live alone, with beloved pets, a significant other, or family members, there's something about the sound of raindrops tapping on windowpanes and the chill in the air that stirs a wave of nostalgia and sentimentality. For many families in Laguna (just as in all corners of the Philippines), the rain isn't just a signal to stay indoors—it's an invitation to slow down, reconnect, and create memories that are quietly powerful.

FOOD FOR THE SOUL



For us Filipinos, food is more than just sustenance—it's a language of love. In a country that has a dish for all occasions, the rainy season is no exception. Below are just 5 of the many sought-out Filipino dishes during the cold weather.

1. **Lugaw**

Simple and satisfying, this plain rice porridge warms the belly and the heart. Often served with garlic, egg, or tokwa't baboy—it's a rainy-day classic.

2. **Sinigang**

Its hot, tangy broth—whether with pork, shrimp, or bangus—is the perfect contrast to the cold rain outside.

3. **Sopas**

Comfort in a bowl—creamy, meaty, and often laced with memories of after-school merienda during typhoon season.

4. **Champorado**

Thick, rich, and best paired with tuyo for that unique sweet-savory combo—every spoonful feels like comfort food at its finest.

5. **Coffee and Hot Pandesal**

The aroma of barako coffee and the soft, pillowy warmth of pandesal dipped in it evoke both simplicity and connection—perfect for slow mornings or cozy merienda breaks with loved ones. If you prefer something caffeine-free, try a warm cup of tea or traditional tsokolate made from tablea.

I remember how my mom used to cook all these warm dishes—and more—every day when my kuya and I came home from school. Even when the rain was pouring and classes were cut short, one thing remained the same: we'd be welcomed by the comforting aroma of her cooking. It was one of the things I looked forward to the most—being greeted not just by food, but by bowls of warmth and love that made the gloomy weather feel like a hug. And once bellies are full, the rainy rituals continue.

LIGHTS OUT, HEARTS ON



When the power goes out (as it often does during storms) many Filipinos don't panic. In fact, we light candles and turn the moment into a game night or storytelling session. Gather around, get some snacks, and talk about the things that bring the past rushing back, one memory at a time. As we are known for our love of music, this is also one of the times when we take out the guitar and sing along to greatest hits, classic tunes, and hugot songs. But not all rituals are loud. Some are quiet, sacred moments of comfort. For those who may be far from family, don't fret—because even in solitude, the memories of warmth can still spark a flame in your heart. This is the perfect time to finally open that book you said you'd read, write down your dreams and plans for the future, or even rearrange your furniture for a fresh perspective. And to the ladies out there—resist the urge, drop the scissors, and leave your hair alone. The rain may be dramatic enough without a spontaneous bangs crisis. It's also a good reminder to set down your phones and tablets once in a while. As vital as technology is, being truly present beyond the virtual world is just as important. Take this moment to live in the now—and cherish the little things right in front of you.



Naaalala ko pa noong bata pa kami—at kahit hanggang ngayon—na tuwing brown-out, may isang ritwal na palaging nauulit: naglalaro kami ng kandila. Sa aninong sumasayaw sa pader, gumagawa kami ng hugis gamit ang kamay, habang nagtatawanan at nagkukwentuhan. Dahil nagtitipid, isang kandila lang ang nakasindi. Pero sa iisang ilaw na 'yon, nagkakapalibutan kami, parang iisang apoy na nagpapainit sa samahan. Habang umuulan sa labas, kami naman ay kumakain ng instant noodles—mainit, maalat, masarap. Sa simpleng eksenang ito, makikita mo na hindi kailangang magarbong okasyon para tumibay ang samahan ng pamilya. Minsan, sapat na ang ulan, isang kandila, at isang kwento para maalala mo kung gaano kahalaga ang bawat isa.

— Joland T. Razos,
Business Zone Manager

WARMTH FROM WITHIN



During the rainy months, we're reminded that warmth doesn't always come from the weather—it comes from the people and moments that make us feel at home. In a country often tested by typhoons, Filipinos have learned to turn rainy days into moments that bring them closer together.

In the end, rain-silience is more than just enduring the storm—it's choosing to dance through it. So the next time the skies turn gray and the wind whistles through the trees, ask yourself: di ka ba nilalamig? Maybe the warmth you're searching for doesn't come from a blanket—but from embracing the present. After all, it's called a present for a reason: it's a gift. So make the most of it—rain and all—and share a little warmth today.

HaLEAKa, i-check natin ang inyong linya!



Magandang araw!

Hinihikayat po namin ang aming mga customers na regular na suriin ang inyong mga water lines at water meter, para sa anumang senyales ng tagas o kakaibang galaw ng dial kahit hindi ginagamit ang tubig.

Ang simpleng hakbang na ito ay ma katutulong upang maagang matukoy ang posibleng leak.

Kapag may napansin kayong **hindi pangkaraniwan sa inyong linya o metro, tulad ng biglaang paggalaw ng dial kahit walang gumagamit ng tubig**, mangyaring makipag-ugnayan agad sa aming tanggapan o tumawag sa Laguna Water hotline upang ito ay ma-verify at mabigyan kayo ng kaukulang gabay para sa susunod na hakbang.

